

PALM ORLEANS

FABRICS & WALLCOVERINGS

TERMS & CONDITIONS

CANCELLATION POLICY: No cancellation will be accepted if production has commenced. If production has not commenced and the cancellation is accepted by Palm Orleans, the buyer's deposit will be refunded.

DELIVERY: Quoted delivery dates are approximate. Palm Orleans is not responsible for any delay or failure in delivery beyond our immediate control.

RETURNS: Neither fabric nor wallpaper returns will be accepted; also completed orders of both fabric and wallpaper are non-refundable; Due to the hand screen-printing process, there are slight variations in color; thus each order is made for each individual client; Due to the nature of the grasscloth material, slight variations are unavoidable and should be enjoyed.

QUALITY LIMITATIONS: Palm Orleans is not responsible for the fading or shrinkage of its fabric through cleaning, steaming, exposure to sunlight or effects of wear. All of the fabric is hand screen printed in the USA and thus slight variations in color may occur. Palm Orleans is not responsible for the slight color and textural variations in its grass cloth wallpaper, which are unavoidable and should be enjoyed; It is the buyer's responsibility to request a sample from current stock or order a strike-off for approval.

CLAIMS: All claims against Palm Orleans, Inc. including defects, shortages and color variations must be made within ten days after delivery of merchandise. Failure to make any claim within said period shall constitute acceptance of the merchandise and a waiver of said defects, shortages and color variations. No claim shall be made in any event if the merchandise had been cut, treated or installed. Palm Orleans, Inc. shall not exceed the contract price and Palm Orleans, Inc. shall in no event be liable for labor charges and any other consequential damages.

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